

SRLAAW Meeting  
February 15, 2010

Individuals present: Bruce Smith, SCLS Delivery; Jim Trojanowski, NWLS (Holds proxy for Janet Jennings), Tom Hennen, WCFLS, David Polonda, WRLS; Stef Morrill, SCLS; Mike Cross, DLTCL/DPI; Jim Gingery, Milwaukee Co. Fed. Lib. System; Sara Gold, WiLS; Rick Krumwiede, OWLS; Walter Burkhalter, MWFLS, Paula Kiely, Milwaukee PL; Doug Baker, Kenosha; Kris Newman, KPL/KCLS; Ruth Ann Montgomery, ALS; Jessica McPhail, Racine; Barb Dimick, Madison Public; Bob Bocher, DLTCL; Phyllis Davis, SCLS; Sally Drew, DLTCL; John Thompson, IFLS; Jeff Dawson, MCLS; Byran J McCormick, Hedberg; Lynn Stainbrook, Brown County; Cherlyn Stewart, Manitowoc Public Library; Kristen Hewitt, LLS; Paul Nelson, WLA LDL; Jeff Gilderson-Duwe, Winnefox/Oshkosh Public.

Call to order by Jeff at 1:30 instead of Mark A

Quorum

Introductions

Changes/additions to the agenda

Minutes October 20<sup>th</sup> Meeting—Tom Hennen/Jim Trojanowski motion passes

Treasurer's Report David handed out report. David noted that the bank may need to change since they begin charging fees based upon balance and lack of activity. Other fiscal agent might be needed for the funds.

Winding Rivers Jim T/Tom H to close current account and have Winding Rivers act as fiscal agent. The only expense in recent years has been the national legislative day Motion Passes

Open Hold Shelf (Jim Gingery) last name does it create library record – Open holds lobby area items full name is indicated on items patron objective privacy concern WISPUBLIB posting placing name on materials are you creating patron record thus violating state statute. Mike Cross feels is a record indicated identity of patron must be confidential. Jeff wondered how is identity spelled out or disguised-- Options Jim G to make less obvious. Lynn Stainbrook provided examples initials, 4 digits of library card, digit of street address, or some digit of phone number.

Delivery service Fee discussion-- Phyllis Davis cost sharing on delivery service fee2010, Bruce Smith formula set a number of years ago base amount 8,000 remaining amount 50% state aid/50% volume how divided up should we change, larger more efficient vehicle, growth university/ side 1-3% public library system side, fewest routes, number of miles, sorting increase 1 out of 12 sorting, health care/fuel driving force for cost increases—Jim G thinks formula is fair. Tom H. wondered how much of the base \$8000 is the percentage of total. Bruce S. guessed originally 50% now about 30%. Doug B. wanted to know about the University routes. Centrally funded for all campuses 1 year with 4 year renewal/pricing annual fuel surcharge, all costs are intertwined, Percentage based upon direct service cost of stops 60% overhead cost, System academic in similar locations, single hub for each public system, one hub for campus except Madison, growing volume, regional hub network local. Jeff stated base has no inflation

factor. Sally Drew Delivery service advisory committee look at all factors changes 2011 spring changes. Last time created a subcommittee.

Moved by Tom H/Jim T requested a report layout factors in formula then and now/opportunity to review data/report to consider in April/volume factor **Motion passes**

Library District legislation-- Lynn Stainbrook something we are talking about slow going since they are looking for a new sponsor. Jessica noted that is important for Racine area. Doug Baker—Joint libraries with more than a couple of communities can be very cumbersome. Lynn assured officials that Brown County not interested. Bill Draft and the Drafters present some concerns/questions. Tom H noted that the problem with draft don't get difference between library system, libraries, etc. The notion of competing taxing district may be shifting politically. David asked if we can clean up the draft instead of bill drafter. Doug volunteered to edit draft.

Resource Sharing and connecting different systems-- Lynn noted that Brown County OWLSnet could not come to agreement. They are exploring Innovative InnReach linking product as a possible way to start sharing system catalog. InnReach provides access to patron database/live status on shelf/patron place hold. Jim G if we got details worked out maybe it can work. Doug B what we going do with information do we want available to public. Jeff pulled data for one month 30% to public libraries in state 70% other places. Phyllis noted SCLS has thought about bridging the catalogs of Marshfield and Portage County with LINK, use WorldCat more formal ILL. Rick K looks at ways to make resource sharing Brown County methodology to look at resource sharing. Sally Drew stated overlay has a look/feel of some type of ILL, and they did not bid last time standard not compatible Innovative one direction, WISCAT does show availability, SirsiDynix Agent working on functionality, annual cost, cost involved what it is worth, staff time cost reductions. John noted concern about delivery volume and costs. Jim would our patron want services. Rick said that patrons are not very discriminating. Paula no business model to support it patron like it, sustaining current services, revenue need to increase need to practical. Jim G if policy rules can be worked out and it is not overwhelming different model to delivery ILL it is worth taking a look at it. Bob noted that with shared systems 90% is intralooan cross system borrowing and that this is a unique system in state 2 systems and a large public library.

WLA Legislative Day—Paul Nelson (1:46 pm)—Two purposes for speaking today—Legislative day is reformatted towards creating a common agenda, Legislators do things for their own reasons and we have become too tied to legislative agenda, need to find points of alignment, Education, Economic Development, IT. Approach in a different way, nonbudget year, district support at local level, collection agency tweaking, Ed Van Gemert—digital commons, Tony Driessen commented who do have to match with Gov candidates—rep and democratic, try to find what on minds of gov candidates universal service funds, reinforce our message, educational approach for leg day, positive upbeat Both session meeting tomorrow meeting with staff, library community go in with mind set use honey Scott Walker—cutting costs, privatize, demonstrate how work together, why libraries fit his agenda . Tom Barrett—library

mentioned twice state of city, understand link between library – jobs/education. Mark Neumann using social media.

Funding for Overdrive—(WPLC Board) Phyllis issues with relationship with Overdrive all public library systems, tried to start up projects demonstration project, willingness by some libraries to pay for additional cost, Overdrive wants to market to individual libraries, individual purchases would be shown on shared site but would not available to consortium, individual library should fund own site with WPLC permission, frustration to pay for more copies, resource libraries, model for equitable funding, ratio to buy copy, might not be able. David requested a ball park number to accomplish additional demand for WPLC. Stef said the \$80,000 might have to double not sure if satisfy demand. Stef indicated that the conference call was aggressive don't want stratification; she said we won't authenticate and they stated that other states fall apart. The shared collection has value and WPLC can figure out way to be different. Jeff can resource libraries join WPLC and put money in pot how get other to put money into service. Phyllis indicated it is not the intent for WPLC support Overdrive forever. Doug B. in 5-10 years floor space for physical collection will exist from transition to digital copies study the cost for acquiring, processing and circulation physical copies. John feels that libraries are concerned about how to count as circulation. David would like to target for regional funding. Stef is new WPLC chair, new project coordinator. Jeff is talking to recorded books, spend to make splash extra money, 2000 title 37 new titles unlimited users, may allocate more money to overdrive. Tom said felt we should look at ways to fund it.

Stef chair committee to study issue –consider long term aspects and that is an asset to all of us might be different business model, may not have long life. Doug can't afford not to look at options, move money around. Tom moved that subcommittee look for LSTA funding, how much really cost, circulation category Jim 2<sup>nd</sup>. Jim concerned about local purchasing decisions and long term viability. Motion failed due to tie.

How are libraries handling budget crunch – Baker-- Kenosha library things are shrinking, cooperative sharing need for survival/Paula 8% cut library hours cut open 5 days, materials cut 8%, minimum 1 ref staff, 8 branch managers for 12 branches, two managers for three branches, all phones to central hard, public push back 20 feedback forms negative but supportive, double digit cuts, no layoffs, cant fill positions

Kristin-- Lakeshores number of libraries at 3 year average

Brown County --Lynn at bottom hard to go lower ½ time not refill, 6% book budget cut 2008 level between 2008-2009 level, have funding automation and architect doing ok/

Manitowoc--Financial ok heath reserve not filling some positions need to hire new librarians, look at preprocessing materials

MWFLS-- Walter library system no furlough, mortgage paid off significant portion of budget cut, no pay increase, eliminate grant to larger libraries for databases

OWLS, Rick system no cost of living, position vacant wait 6 months, materials budget decreasing, building projects on hold, county exemption is vital

Sara WILS tons of funding lost with divorce with OCLC

Milwaukee County Jim MOE looks pretty good, no increase in salaries 2% increase 2011, no longer doing sorting fixed cost sorting service efficiencies, capital fund to replace ILS server

SCLS at MOE 2003/2002 bunch in Dane County, not to cut services to libraries, no raises, less travel, down size office, running less equipment, tightening staff, delivery tightening, Foundation got \$10,000 gift for children's services, fuel cost savings, keep trucks longer

Winding Rivers David more intense lose people 9 staff left from 15 when started, reallocated position in 2008, health insurance cost keep increasing, open up action plan to consider where we are going, structure may be out dated

WCFLS Tom loss attrition, fuel savings, 2 new library openings, 4 more opening, standards and MOE helped libraries avoid MOE, start things move on to members, have libraries pay more

Northern Waters Jim last 5 ½ build capital budget for equipment, cost shifting, system borrow money against building, 4 of 6 budgets no cost of living some bonuses, \$200,000 of county money to fund some services not eligible for exemption, what happen if counties cut us, health saving eligible health insurance rebid insurance cost savings, mortgage payoff in 2010 for benefit 2011, MOE looks ok for member libraries, some libraries are budget are growing, Sawyer tribal municipal joint library no local funding just county funding, less than funding 5 years ago, Hayward new facility funding less two years ago, Bayfield 100% might cut

Winnefox/Oshkosh Jeff Both organization cut some breaks 2009 what services do you want to cut, support databases, health insurance 0% increase City of Oshkosh, board voted to use some reserve funds for databases HeritageQuest, 0% increase, hold contribution from member libraries to hold flat more state aid into automation, City of Oshkosh—originally below MOE, last hour MOE, Council restored for materials, holding the line, other libraries doing ok

Jeff Dawson MCLS single director one on the line March 1<sup>st</sup>, system wide increase in usage, separation own staff, building, two driver, part administrative assistant, appears to be on path, cooperative

IFLS John Eau Claire lost a staff person, IFLS did not fill a retirement, LBBM moved, and found some health insurance savings

Madison Barb no cuts in services, 2011 will be different salary cuts and services, new central library, mayoral approve positions, compliance HR with city, Library Foundation support Sunday hours at Sequoia branch regional hub, positive help lessen cuts, Madison Community Foundation for materials, doing fine living in dread, one managers for 2-3 branches

Jessica Racine MOE, Foundation bought land build 2<sup>nd</sup> library, \$50,000 materials budget cut, cut Sunday hour, start Sunday hours want union want double time

Ruth Ann Arrowhead 1% increase added staff, shifting way we spent money, computer trainer from Hedberg to Arrowhead, libraries doing well, no one in bad spot, Beloit new building helped with budget no director in Beloit, Hedberg money for RFID project, one library building.

DLTCL Reports—Mike system should get in annual reports. Their office are now 5<sup>th</sup> GEF floor

Bob Gates letter send out to libraries for match for Gate. Cut check for individual libraries in next few weeks/SCLS USDA visit 100,000 million to give away 10 libraries, municipality loans/grants population below 20,000, DPI feeding USDA information, DOA fiber to library pending hear by end of week or next week more optimistic, lots of follow up data for fiber, architectural integrity for historical buildings, trenching cost were higher

Sally communications with ILL webinars more frequently/ more interconnections to reduce staff costs, more Agent with OCLC and other Agent, virtual catalog availability, cut overlap, test with NCIP Agent with circulation, Wisconsin newspaper Historical Society and Wisconsin Newspaper Association for database local library access for all types of libraries July – December 2010. Milwaukee Journal may available thru agreement, won't be current more historical embargo, 35 daily and 350 weeklies.

Next Meeting—WAPL April 28<sup>th</sup> afternoon

Adjourned 4:30